

Record of complaints log Select Childcare

Source of complaint

regulations require providers to investigate all complaints made in writing by the parent of a child attending the setting

- | | | | |
|-------------------------------|--------------------------|----------------------------------|--------------------------|
| Parent in writing incl. email | <input type="checkbox"/> | Staff member | <input type="checkbox"/> |
| Parent in person | <input type="checkbox"/> | Anonymous | <input type="checkbox"/> |
| Parent on phone | <input type="checkbox"/> | Other | <input type="checkbox"/> |
| Ofsted | <input type="checkbox"/> | Ofsted complaint number if known | |

Nature of complaint

please tick all Welfare Requirements the complaint relates to

- | | |
|---|--------------------------|
| Safeguarding and promoting children's welfare | <input type="checkbox"/> |
| Suitable people | <input type="checkbox"/> |
| Suitable premises, environment and equipment | <input type="checkbox"/> |
| Documentation | <input type="checkbox"/> |
| Organisation | <input type="checkbox"/> |

Details of the complaint

select childcare

How the complaint was dealt with

Actions and outcomes



select childcare